

The Animal Rights Alliance, Inc. (T.A.R.A.) Canine Cancellation Policy

Appointments

Our spay/neuter surgeries are performed by appointment only. Please call (845) 343-1000.

Cancellations

If you are unable to keep an appointment, we ask that you cancel at least 48 hours in advance. If this is not possible, call as soon as you can so that another client can be given your appointment. Failure to provide at least a 48 hour notice counts as a missed appointment.

Missed Appointments

When you miss an appointment, without canceling in advance, someone else who could have taken your place is denied that appointment. As a small, non-profit organization we rely on volume in order to meet our expenses. We track missed appointments and charge a \$25 rescheduling fee. Repeated missed appointments may result in failure to be able to use our services in the future.